



FEDERAL OMBUDSMAN

WAFaqI MOHTASIB (OMBUDSMAN)'S SECRETARIAT

FINDINGS

Complaint No : WMS-HQR/0006322/17
Date of Registration : 15.06.2017
Name & Address of the Complainant : MR. SANA ULLAH GHUMMAN, GENERAL SECRETARY, PANAH SECRETARIAT, ARMED FORCES INSTITUTE OF CARDIOLOGY/NATIONAL INSTITUTE OF HEART DISEASE THE MALL RAWALPINDI.
Name of the Agency Complained Against : MINISTRY OF NATIONAL HEALTH SERVICES, REGULATION AND COORDINATION.
Name of the Investigating Officer : **Dr Fayyaz Ahmed Ranjha, H.O. Islamabad**
Subject of Complaint : **REFUSAL TO TAKE ACTION AGAINST TABACOO CONSUMPTION**
Date when Report called from Agency: 15.06.2017
Date of Receipt of Complete Report: 13.07.2017
Number & Dates of Hearing : 1. **Number: 02**
2. **Dates: 07.07.2017, 13.07.2017**
Date of Draft Findings: 17.08.2017

APPROVED ON

23 SEP 2017

Wafaqi Mohtasib (Ombudsman)

THE COMPLAINT

The complainant has complained against the inattention and indecision of the Agency to act according to rules and regulations for safety of human health through reduction of tobacco consumption. The health hazards to the youth of the nation are likely to increase. The Ministry of Finance and Agency has been implementing regulations enunciated in Framework Convention on Tobacco Control for last many years but have committed departure during 2017-18. The complainants have approached all concerned to act according to rules but in vain. They have invoked the jurisdiction of this Office to rectify injustice being done to the public at large through maladministration of the Agency under P.O. No. 1 of 1983

RESPONSE BY THE AGENCY

2. The Tobacco Control Cell, Ministry of National Health Services, Regulations & Coordination in its report have stated that tobacco use is the single largest preventable cause of death in the world. The Agency has conceded that implementation of WHO Framework Convention on Tobacco control has

previously been made. Technical Working Group in M/O NHR&C monitors implementation by all stakeholders to minimize Health Hazards because of consumption of tobacco. M/O Finance endorsed Tobacco Control Cell to the extent that implementation of Article 6&15 is the obligation of Government of Pakistan.

FINDINGS/RECOMMENDATIONS

3. From the perusal of the record, deliberations by respondents and input of experts departure from established practice is proved which is maladministration in terms of Article 2(1)(a) of P.O No. 1 of 1983. The Agency is advised to implement the obligatory Articles 6 & 15 of WHO Framework Convention on Tobacco Control, strictly in accordance with regulations.

4. Compliance should be reported within 30 days of the receipt of these findings or reasons for not doing so intimated in terms of Article 11(2) of President Order No.1 f 1983.



**(SYED TAHIR SHAHBAZ)
WAFaqi MOHTASIB (OMBUDSMAN)**

APPROVED ON

23 SEP 2017

Wafaqi Mohtasib (Ombudsman)